



CONDITIONS OF SALE

Customers are reminded that, in accordance with article L. 121-21-8 12° of the Consumer Code, they do not have a right of withdrawal as provided for in article L. 121-21 of the Consumer Code. The Terms and Conditions of Sales for the selected price specify the procedures for cancelling and/or modifying the reservation.

1 - RATES:

They do not include visitor's tax. Children under 4 years of age are free of charge.
People under 18 are not accepted on the campsite without one of their parents.

Rental: our tariff is for a rental including equipment, with the number of persons not exceeding the capacity of the accommodation. The "érable", "merisier", "tilleul" chalets are classified as 1* tourist accommodation.

2 - RESERVATIONS:

Rental for a chalet: between 12/07/2025 and 30/08/2025 bookings are for 7 nights minimum, arrivals and departures are possible on Tuesdays and Saturdays.

3 - DEPOSITS:

Rental: firm reservation is made on receipt of a deposit, amounting to 30% of booking price.
Payment of balance at least 3 weeks before arrival. For the last booking, full payment of balance at the reservation.

4 - CANCELLATION

Cancellations must be made by registered letter.
If a reservation is cancelled more than four weeks before the date of arrival, the deposit (and any balance paid for rentals) will be refunded in full, cancellation charges deducted (30 euros). Enclose bank account details with your bank's full address).
If a reservation is cancelled less than four weeks before the date of arrival, the deposit (and any balance paid for rentals) will be retained.

5 - DELAYED ARRIVAL:

Reservations are valid for 48 hours after the planned date of arrival. Beyond this time, if we don't have any word from you, the reservation will be cancelled and the payment retained.

6 - INVOICING:

The invoices are made on the basis of the period reserved regardless of actual arrival and departure dates.

7 - PETS:

Rental: animals are strictly prohibited from rented accommodation.

8 - MANAGEMENT RESERVES THE RIGHT:

To refuse a reservation without disclosing its reasons.
To expel any trouble-makers, disturbers of the peace and anyone causing damage to property or persons.

9 - SECURITY:

We refuse to accept responsibility for theft. Safe deposits for hiring are available for customer's use at the reception desk.

10 - INSURANCE:

It is stipulated that customers must hold a civil liability policy covering any bodily and material damage for which they may be responsible.

FRENCH WILL BE OFFICIAL LANGUAGE OF THE CONTRACT.